BASAVARAJ KUSLAPUR

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DevOps | CI/CD | Jenkins | Git | SiteScope | AppDynamics | On-call Support | Incident Management | RCA | SLA | Monitoring | Alerting | Build Tools | Maven | Gradle | NPM | Deployment | Integration | Automation | Housekeeping | Patching | Vendor Management | Production Support

PROFESSIONAL SUMMARY

Senior DevOps Engineer with 13+ years of IT experience, including 9+ years in DevOps & Cloud Operations. Expertise in AWS cloud infrastructure, CI/CD pipeline automation, production support, Kubernetes, monitoring, and high-availability deployments for enterprise banking and financial systems.

TECHNICAL SKILLS

CI/CD & DevSecOps: Jenkins, GitHub Actions, Harness, UrbanCode Deploy (UCD), Artifactory, SonarQube, Checkmarx, Black Duck

Cloud Platforms: AWS (EC2, S3, RDS, IAM, Lambda, CloudWatch, VPC, EKS/ECS)

Containers & Orchestration: Docker, Kubernetes,OCP

Infrastructure as Code (IaC): Terraform

Monitoring & Observability: Amazon CloudWatch, Grafana, Splunk, AppDynamics

Scripting & Automation: Bash, Python

Version Control: Git, GitHub

Job Scheduling: AutoSys

PROFESSIONAL EXPERIENCE

Wells Fargo, Bengaluru — Senior DevOps Engineer (Mar 2022 – Present)

Supported enterprise-scale DevOps transformation initiatives by enhancing CI/CD pipelines for multiple application teams.

Provided production support for CI/CD platforms, resolving incidents within SLA/SLO targets.

Participated in 24x7 on-call rotations, performing incident management, troubleshooting, and root cause analysis (RCA).

Planned and executed CI/CD tool upgrades, vendor releases, and weekly patching following strict change-management processes.

Maintained 100% availability of CI/CD and DevSecOps tools including Jenkins, Jenkins, GitHub Actions, Harness, UrbanCode Deploy (UCD), Artifactory, SonarQube, Checkmarx, Black Duck with zero unplanned downtime.

Implemented proactive monitoring and alerting using SiteScope and AppDynamics, reducing MTTR.

Resolved DevOps tickets raised by application teams within defined SLAs, ensuring minimal impact on CI/CD pipelines and deployments.

Resolved deployment failures, pipeline issues, build errors, and integration issues across environments.

Designed and maintained AutoSys batch jobs to automate housekeeping and operational tasks.

Administered AutoSys jobs including JIL updates, restarts, holds, kills, and recovery during maintenance windows.

Troubleshot build and dependency management issues across Maven, Gradle, and NPM.

Implemented blue-green and canary deployments ensuring zero downtime for enterprise banking workloads.

Migrated CI/CD from Jenkins to GitHub Actions, improving deployment speed by 30%.

Integrated DevSecOps controls: SAST, DAST, container image scanning, and secrets governance.

Delivered 99.9% uptime via proactive monitoring, CloudWatch alarms, and automated remediation.

FIS, Bengaluru — DevOps / Support Engineer (May 2016 – Mar 2022)

• Developed large-scale CI/CD pipelines using Jenkins & UCD for payments and core banking systems.

• Automated builds, deployments, rollbacks, and environment provisioning via Shell/Python.

• Created monitoring dashboards using Splunk, Grafana & AppDynamics improving incident visibility.

• Provided 24×7 production support with successful handling of P1/P2 incidents.

• Led major tool upgrades (Jenkins, UCD, middleware) ensuring zero-impact transitions.

• Improved deployment accuracy by 35% using standardized templates and validation scripts.

CGI, Bengaluru — Associate Software Engineer (Jul 2011 – May 2016)

• Developed automation scripts using Bash & Python for deployment and system maintenance.

• Supported production environments ensuring uptime and operational stability.

• Handled tool upgrades, patches, debugging, and post-deployment checks.

• Delivered L2/L3 support ensuring smooth enterprise application operations.

EDUCATION

MCA — University of Mysore

BCA — Dharwad University, Gadag